

What regions do we cover?

Victoria

- Melbourne Metro Suburbs
- Gippsland
- Mornington Peninsula
- Loddon-Mallee Region

NSW

- A region of Sydney Northern Metro

About MS

Multiple Sclerosis Limited (MS) is part of a national network of not-for-profit state based organisations which provide support to people affected by multiple sclerosis. From first contact at diagnosis, we provide a free of charge information service, peer support and personalised planning to ensure that customers have access to the best advice and support



Contact us

MS Community Visitors Scheme

The Nerve Centre
54 Railway Rd
Blackburn VIC 3130
Postal Address:
Locked Bag 900
Blackburn VIC 3130

P: 03 9845 2729

F: 03 9845 2777

E: CVSadmin@ms.org.au

W: www.ms.org.au



Just like you but older.

The MS Community Visitors Scheme.



Contact MS at cvsrecruitment@ms.org.au

03 9845 2729

www.ms.org.au



What is the Community Visitors Scheme?

The Community Visitors Scheme (CVS) is funded by the Australian government and plays a vital role in providing companionship for older people living in Australian Government Funded Aged Care Homes or living in their own homes and receiving a Home Care Package. Multiple Sclerosis (MS) is one of several community organisations funded to deliver this service.

We recruit volunteers who enjoy the company of older people, have time to commit to at least one visit a fortnight, are good communicators and feel this experience will enrich their lives. We provide our volunteers with training and ongoing support.

What does a community visitor do?

- Share stories
- Read or listen to a book
- Share a hobby, interest or activity
- Cuppa and chat
- Take a walk or go on an outing
- Enjoy a TV show together
- Take family pet or children to visit too

How do we support our volunteers?

Our volunteers are the backbone of this program. We value our volunteers and provide induction training and ongoing support, information and opportunities for optional training.



Who can be a Recipient of the Community Visitor Scheme?

The CVS was developed to meet the needs of Aged Care recipients who, for a variety of reasons are isolated and whose quality of life may be improved by regular visiting.

Recipients must be residing in a Commonwealth funded Aged Care Home or living in their own home and receiving a Home Care Package.

A number of reasons give rise to isolation and may include:

- Lack of regular and frequent contact with friends or relatives
- An Indigenous, culturally or linguistically diverse background that results in isolation from culture and heritage
- Frailty or impairment that prevents involvement or participation in social or leisure activities
- Visits that do not enhance the quality of life of the recipient
- Being different in some way

Who can become a Volunteer Community Visitor?

If you have the following skills, we would love to hear from you.

- A commitment to building and sustaining a friendship with an older isolated person over an extended period of time
- Genuine empathy, understanding and enjoyment of older people
- Effective communication and listening skills
- Reliable and flexible
- Able to commit to at least 12 months, once a fortnight