NDIS AT A GLANCE

The National Disability Insurance Scheme (NDIS) is a new way of providing support and services for people with disability or significant impairment. It enables people to take part in everyday activities and live their lives the way they want to.

WHAT IS SUPPORT COORDINATION?

Support Coordination is all about making your NDIS plan active.

Many people find it challenging to implement the funded support and services included in their plans.

The NDIS provides funding for Support Coordination to help you put your plan into action and strengthen your ability to manage your own plan in the long term.

You get to choose your own Support Coordinator.

Your Support Coordinator can also assist you to link up with the service providers you choose, navigate the disability sector and coordinate your informal, funded and mainstream supports.

There are three levels of Support Coordination:
1. Support Connection
2. Coordination of Supports
3. Specialist Support Coordination

Your NDIS planner will talk to you about which level of Support Coordination is most appropriate for you in your planning conversation.

WHAT WE CAN DO FOR YOU

With 60 years’ of insights, we have a deep understanding of how progressive neurological symptoms can impact your everyday life and goals. We know the disability and community sectors back to front, so you don’t have to explain things and repeat yourself to us.

We’ve also spent the past three years participating in the NDIS trial sites, so we understand how the system works and how to get the best out of your Support Coordination.

Our Support Coordinators are here to stand beside you, support you and empower you to make your NDIS plan active. We work with you in partnership to make sure your plan works well for you. We work with people with all kinds of different neurological conditions — not just multiple sclerosis.

We take direction from you about how you want to manage your plan. You might choose to allocate some responsibilities to us, while you take others. The choice and control is yours. And together, we can work toward your goals and improve your life.

We’re excellent listeners, we have great insights into a wide range of providers, and we can help match you with those who meet your values.

WHAT YOU CAN DO

Make sure you ask for Support Coordination to be included in your plan when you have your planning conversation with your NDIS planner.

If you would like us to provide your Support Coordination or you would like some more information about what we can do for you, please contact MS Connect:

8.30am to 5pm, Monday to Friday

T Freecall 1800 042 138
E msconnect@ms.org.au