



ELIGIBILITY

Helping you understand the NDIS

WHAT IS THE NDIS?

The National Disability Insurance Scheme is a major social reform offering a new way of providing support and services for people living with disability or significant impairment under the age of 65. As a registered NDIS provider we have a wide range of support services to help you navigate and get the most out of the scheme, enabling you to achieve your goals.

ELIGIBILITY CRITERIA

To be eligible you must:

- be under 65 years of age
 - be an Australian citizen or have a Permanent or Special Category Visa.
 - have an impairment or condition that is likely to be permanent (lifelong) that stops you from doing everyday tasks and activities by yourself.
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HOW DO I FIND OUT IF I'M ELIGIBLE?

To find out if you are eligible you need to complete the National Disability Insurance Agency (NDIA) Access Request Form (ARF). You will need to contact the NDIS on 1800 800 110 to ask for the form to be sent to you (it is not available on the website). For information about completing this important form please read our [Access Request Form](#) information on our website or call MS Connect on 1800 042 138 and we can send one to you.

WHAT CAN I DO IF I AM CONSIDERED INELIGIBLE?

If you are found to be ineligible for NDIS funded supports and services, there is a process you can follow to have this decision reviewed. You will need to complete a *Review of a Reviewable Decision* form. You can get this form by downloading it from the NDIS website at www.ndis.gov.au or call the NDIS directly on 1800 800 110 to have a hard copy mailed to you.

Here are some important points to remember

- Requesting a review **must** be made within **three months** of receiving the decision.
- When completing the form, you will need to include is a statement about why you want the decision reviewed, a description of how the NDIA decision has affected you and information about the outcomes you would like to see. It would be helpful to include recent assessments from a health professional – GP, Occupational Therapist and/or physiotherapist.
- If you need assistance to complete and submit this form you should contact either:
 - your Local Area Coordinator (LAC),
 - the NDIA planner who helped develop your plan,
 - or your Support Coordinator if you have Support Coordination funds included in your NDIS plan.
- The NDIA may want to talk to you directly as part of the process.
- You need to provide all the information requested on the form, or your request for a

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review may be delayed.

- If you have any questions call **MS Connect** on 1800 042 138 or email msconnect@ms.org.au
- If you are dissatisfied with a decision following this internal review, you can appeal to the Administrative Appeals Tribunal (AAT). An application for an AAT review must be made within 28 days, but extensions can be granted. The AAT is an independent body.