WHAT IS THE NDIS?

The National Disability Insurance Scheme is a major social reform offering a new way of providing support and services for people living with disability or significant impairment under the age of 65. As a registered NDIS provider we have a wide range of support services to help navigate and get the most out of the scheme, enabling people to achieve their goals.

WHAT IS A ‘REVIEW OF A REVIEWABLE DECISION’?

The NDIS can provide you with funded supports and services that reflect your individual circumstances and needs if you are eligible. If you are found to be ineligible for National Disability Insurance Scheme (NDIS) funded supports and services, there is a process you can go through to have this decision reviewed. This can be done by completing the Review of a Reviewable Decision form.

IF YOU WANT A REVIEW

- If the National Disability Insurance Agency (NDIA) informs you that you do not meet their access requirements and that you are ineligible for funded supports you can request an internal review of that decision. You or any person directly affected by an NDIA decision can request a review of a decision.
- Requesting a review must be made within three months of receiving this decision.
- When completing the Review of a Reviewable Decision form, you will need to include is a statement of why you want the decision reviewed, a description of how the NDIA decision has affected you and information about the outcomes you would like to see. It would be helpful to include supporting assessments from a health professional – GP, Occupational Therapist and/or physiotherapist.
- Complete the Review of a Reviewable Decision form by downloading it from the NDIS website or call the NDIS directly on 1800 800 110 to receive a hard copy.
- If you need assistance to complete and submit this form you should contact:
  - your Local Area Coordinator (LAC)
  - the National Disability Insurance Agency (NDIA) planner who helped develop you plan
  - your Support Coordinator if you have Support Coordination funds included in your NDIS plan.
- The NDIA may want to talk to you directly as part of the process.
- You need to provide all the information requested on the form, or your request for a review may be delayed.
- If you are dissatisfied with a decision following an internal review, you can appeal to the Administrative Appeals Tribunal (AAT). An application for an AAT review must be made within 28 days, but extensions can be granted. This is an independent body.
- If you have any questions call MS Connect on 1800 042 138 or email msconnect@ms.org.au