What is the NDIS?

The National Disability Insurance Scheme is a major social reform offering a new way of providing support and services for people living with disability or significant impairment under the age of 65. As a registered NDIS provider we have a wide range of support services to help navigate and get the most out of the scheme, enabling people to achieve their goals.

What is a ‘Review of a Reviewable Decision’?

The NDIS can provide you with Reasonable and Necessary funded supports and services that reflect your individual circumstances and needs if you are eligible. These support services allow you to achieve your person goals with a more holistic approach to meeting your individual needs. If you have an NDIS plan and you think the ‘Reasonable and Necessary’ supports and services that are funded in your plan are not right for you, you can request a review and will need to complete a Review of a Reviewable Decision form.

If you want a review

- Requesting a review must be made within three months of receiving your plan.
- Prepare your explanation for why your current plan does not meet your Reasonable and Necessary funded support needs as set out in your NDIS plan.
- Complete the Review of a Reviewable Decision form by downloading it from the NDIS website or call the NDIS directly on 1800 800 110 to receive a hard copy.
- If you need assistance to complete and submit this form you should contact:
  - your Local Area Coordinator (LAC) or
  - the National Disability Insurance Agency (NDIA) planner who helped develop you plan or
  - your Support Coordinator if you have Support Coordination funds included in your NDIS plan.
- The NDIA may want to talk to you directly as part of the process.
- You need to provide all the information requested on the form, or your request for a review may be delayed.
- If you are dissatisfied with a decision following an internal review, you can appeal to the Administrative Appeals Tribunal (AAT). An application for an AAT review must be made within 28 days, but extensions can be granted. This is an independent body.
- If you have any questions call MS Connect on 1800 042 138 or email msconnect@ms.org.au