



# NDIS MYTHS AND FACTS

We are a registered provider of NDIS

---

**MYTH: My application to the NDIS was not successful, which means I can never access the NDIS.**

**FACT:** You have the right to a review if you have been rejected. Alternatively, you can also reapply for access three months after your rejection.

**MYTH: I am 64 now which means I cannot access the NDIS.**

**FACT:** If you are under 65 and have a significant level of functional impairment that stops you from doing everyday tasks, you can apply for access to the NDIS. Call the NDIS on 1800 800 110 to ask for an access request form.

**MYTH: I don't have many visible physical symptoms. The NDIS is not for me.**

**FACT:** Eligibility is not limited to people with mobility issues. The NDIS want to know about the functional impact of your condition. This can include things like fatigue, heat sensitivity, brain fog, cognition changes, incontinence, numbness and any other of your MS symptoms that impact on your day to day life.

**MYTH: The NDIS will leave me out of pocket.**

**FACT:** Any service included in your NDIS plan is fully funded. However, you may need to cover the cost of any service not included in your plan.

**MYTH: I will be worse off under the NDIS.**

**FACT:** While there is a "no disadvantage" rule, there are cases where previous supports may not fit the NDIS criteria of "[reasonable and necessary](#)". If you are concerned about this, please contact MS Connect on 1800 042 138 or [msconnect@ms.org.au](mailto:msconnect@ms.org.au).

**MYTH: As soon as I get my plan, I can get everything I need immediately.**

**FACT:** Unfortunately, depending on what service you require through your plan, there could be a wait. This is especially true in Tasmania with a wait for Occupational Therapy assessments and interventions of up to five months in some cases.

**MYTH: There is so much planning and paperwork when applying, I won't be able to manage it on my own.**

**FACT:** We are here to help you. Call MS Connect on 1800 042 138 to ask for assistance.

**MYTH: I am stuck with the providers I already have.**

**FACT:** You get to choose your providers and how you use them.

**MYTH: I own my own home / earn too much money. I won't be eligible for funded supports.**

**FACT:** The NDIS is not means tested, it is there to provide funded supports for people living with a significant level of functional impairment/disability no matter what their financial circumstances.

**MYTH: If I become a participant and then turn 65, I will no longer be eligible for the NDIS.**

**FACT:** If you become an NDIS participant before the age of 65, you have the option to access the scheme for life. If you choose / need to move into an aged care facility after the age of 65, you will no longer be eligible for the NDIS.

**MYTH: If I become an NDIS participant I will lose my health care card.**

**FACT:** Your NDIS plan should not affect your eligibility to hold a Health Care Card. If for some reason your Health Care Card does get cancelled, then please contact [Centrelink](#) to reinstate your card.

---

**MYTH: If I become a participant, I will lose my mobility allowance.**

**FACT:** your mobility allowance through Centrelink will cease **but** you should receive 'transport funds' in your plan and you should also be entitled to keep your Health Care Card.

**MYTH: I am working so I will not be eligible for the NDIS.**

**FACT:** Eligibility depends on whether you meet the disability requirements, not whether you are working. You may therefore be eligible for the NDIS to provide supports and services to keep you in the workforce.