



TERMS AND CONDITIONS

for MS Support Services Programs

The following terms and conditions apply to all those registered to participate in any program, service or activity run by Multiple Sclerosis Limited (MS). As a registered participant, you accept and agree to be bound by these terms.

If you are under 18 years old, a parent or guardian must read the Terms & Conditions and accept on your behalf. The supervision of Children under 18 is the responsibility of the parent or guardian.

Wellbeing & Safety

All participants are required to complete the registration information. Children under 18 years of age must be accompanied by an adult for the duration of the event and are the responsibility of the accompanying adult.

We do provide catering for some events. It is, however, your own responsibility to ensure you only eat food that is appropriate and suitable for your dietary needs and that you are responsible for any medication that you may require.

Participants are responsible for ensuring that they are physically well enough to participate in the program. Should you have any concerns regarding your ability to participate, you should raise these with the facilitator as soon as possible, prior to the activity. If you require ambulance transport to a hospital, you acknowledge that this will be at your own expense.

Participants must be responsible for their own personal belongings. Valuable items should not be left without supervision and MS assumes no liability for loss or damage.

Participants are not insured by MS for injuries or damage if an accident occurs. Basic First Aid kits will however be available.

MS reserves the right, without any liability, to refuse admission to, or to eject you from a MS program, in its absolute discretion, including (without limitation), for failure to comply with these Terms or if in the opinion of MSL, acting reasonably, you represent a security risk, nuisance or annoyance to the running of a MS program.

Cancellation of Events

There are times when circumstances, such as extreme weather conditions, may require us to cancel or postpone an event. MS will not be liable for any loss or damage incurred by the participant due to the cancellation.

Co-contributions will be refunded in the event the program is cancelled by MS. Co-contribution will not be refunded if you change your mind or are no longer able to participate in the program.

Registration is not transferable to another person or to a future program without the permission or consent of MSL.

Communication

MS needs to be able to communicate with you about the event. Communication will primarily be via email and you are requested to provide contact details so you can be kept up to date with information.



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Photography

We like to share photographs of our events and as such sometimes have photographers present at some MS Events. We use the photographs for promotional and marketing purposes in our publications and digital channels. Should you not wish to be photographed, please speak with the facilitator who will take note of your request.

Privacy and Online Security

MS has legal and ethical responsibilities related to the management of personal, health and sensitive information gathered during our business operations and service delivery.

We are bound by the Australian Privacy Principles. Our MS staff and volunteers understand and respect your right to privacy. We will take all reasonable steps to ensure that your personal information is protected from misuse, loss, interference and unauthorised access, modification or disclosure. You can read our [Privacy Statement](#) on our website at www.ms.org.au/privacy.

Acknowledgement and Waiver

You acknowledge that you have read and agree to be bound by these terms upon either submitting your registration to MS or attending one of our programs.